

CEN Strategic Plan 2019 – 2024

Vision

CEN serves as the trusted partner through which Connecticut's digital and human networks connect, collaborate, and share resources to realize the full potential of digital learning, research, and citizenry.

Mission

Empower our member institutions to execute their missions through technology, collaboration, and digital transformation with secure, reliable, and value-added network and Internet solutions.

Plan Goals and Strategies

The goals and strategies in this plan represent the needs of the community and the overall approach to what CEN must do to remain competitive and relevant (Goal 1), to differentiate itself from commercial counterparts and ensure continual alignment with our members (Goals 2-4), and to provide foundational support of the overall platform on which all other goals depend (Goal 5).

2019-2024 STRATEGIC GOALS

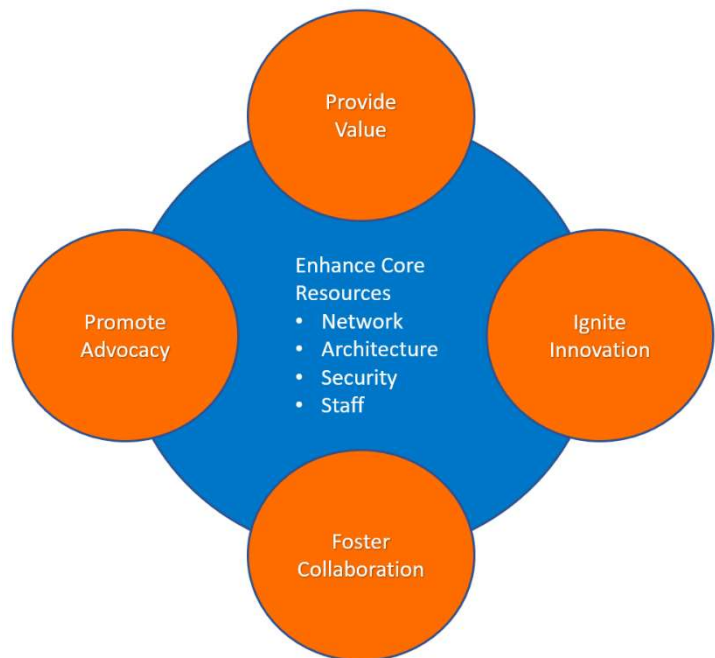
GOAL 1: Provide Value - Expand the service portfolio to provide value and enhance Internet and network capabilities at scale, heighten security, and increase the overall knowledge and understanding of those technologies and services.

GOAL 2: Ignite Innovation - Empower members through a suite of services tailored to their needs that encourage excellence and innovation.

GOAL3: Foster Collaboration - Engage the local membership and national R&E community to provide technical and functional network services that serve the specific needs of CEN member communities.

GOAL 4: Promote Advocacy - Pursue activities to enhance brand awareness such that members and policy decision makers are engaged in activities to help articulate CEN's value proposition and impact public policy initiatives.

GOAL 5: Enhance Core Resources - Pursue opportunities to leverage, develop, and enhance CEN's core technology and human resources for the foundational success of the program in pursuit of member needs.



Full plan can be viewed and downloaded at
<https://ctedunet.net/strategic-plan/>